

এসএফআইএল ফাইন্যান্স পিএলসি

INSTITUTIONAL

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SFIL Financ	e PLC.	এসএফ	আইএ	ল ফাই	ন্যান্স বি	— পিএল	মি]											CIF N												
Dear Sir/Ma	-																			_					_					
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cash transaction is strictly prohibited নগদ লেনদেন সম্পুর্ণ নিষিদ্ধ

11. E-TIN & VAT REGISTRATION NUMBER [ই-টিন ও ভ্যাট নিবন্ধন নং]:	
E-TIN NUMBER VAT REGISTRATION NUMBER	
12. NATURE OF BUSINESS (IN DETAILS) [ব্যবসার প্রকৃতি (বিস্তারিত বর্ণনা)]:	
13. FIXED DEPOSIT DETAILS [স্থায়ী আমানত সংক্রান্ত তথ্য]:	
Tenure month(s) year(s) Interest Rate % p.a. [বার্ষিক] Amount of Deposit (BDT)	
In words	
Renewal option (Please check) Renew principal with interest Renew principal only	As per instruction at maturity
14. MODE OF DEPOSIT TO SFIL FINANCE PLC. [এসএফআইএল ফাইন্যান্স পিএলসি তে আমানত প্রদানের মাধ্যম]:	
Deposit to SFIL Finance PLC. must be made through account payee instruments such as cheque, draft, pay order etc.	
Cheque/Pay Order No. Date	d d m m y y y
BEFTN No. Date	d d m m y y y
Bank & Branch	
15. SOURCE OF FUND (IN DETAILS) [অর্থের উৎস (বিস্তারিত ভাবে উল্লেখ করুন)]:	

16. TERMS & CONDITIONS [শর্তাবলী]:

A. General

"SFIL Finance PLC." hereinafter referred to as SFIL, acts only as a collection agent and assumes no responsibility for the realization of the proceeds of any instrument deposited with SFIL for collection. Proceeds of cheques or other instruments deposited and/or interest thereon are no available for withdrawl/interest accrual untill their proceeds are collected by SFIL. In relation to any dealings in respect of Deposit Account, SFIL shall not be liable for any loss for the customer's death, incapacity or bankruptcy (or any other analogues event or proceeding). Further SFIL shall not be liable to the customer for any loss, damage or delay attributable in whole or in part the action of any government or government or agency or any other event outside SFIL's control (including without limitation, strikes, industrial action equipment failure or intruption of power supply) provided that SFIL shall in each case endeavor to notify the customer of any anticipated delays due any of the above events once SFIL is in communication with the customer. SFIL Deposit Scheme and their payment are governed by the existing and applicable loss in Bangladesh and the proceeds of deposit with SFIL are only payable at branch offices of SFIL. The customer shall release form, indemnify and hold SFIL harmless from and against all the actions, suits, proceeding, cost, claims, demands charges, expenses, loses and liabilities whatsoever arising in consequences of or in any way related to:

- I. SFIL having acted in good faith in accordance with customer's telephone, email, instruction (s) as above may been initiated or transmitted in error or fraudulently altered, misunderstood or distorted in the line of communication or transmission, and
- II. SFIL having referred from acting in accordance with customer written, telephone, email instruction (s) by reason of failure of actual transmission thereof to SFIL or receipt by SFIL for whatever reason, whether connected with fault, failure, or un-readiness of the sending or receiving equipment's; or
- III. Customer's failure to forward all original copies of email or facsimile instruction(s) to SFIL within such period as SFIL may specify. SFIL is authorized to communcate in any form with the client through given mailing address, email, facsimile or mobile no, in case of change customer's contact details, customer is responsible for updating the information with SFIL authorized offices. Save as otherwise provided in these terms & conditions, any demand of communication made by SFIL under terms and conditions shall be in writing and made at the address given by Depositors (or address(es) will notify SFIL from time to time) and if posted, shall be deemed to have been served on depositor on the date of posting.

B. Terms & Conditions

B.1. Terminologies

"Deposit" shall mean money deposited with SFIL for a certain period in the form of any banking instruments including but not limited to, cheques, Pay Order and Demand Draft or through any Bangladesh Bank approved fund transfer mechanism. "Customer" shall mean individual or organization that deposits money with SFIL. "Premature Encashment" shall mean encashment of deposit after elapse of such period as may be prescribed by Bangladesh Bank as the minimum term of deposits, currently being three (03) months, but before end of fixed term for which customer places deposit with SFIL. "Government" shall mean the Government of People's Republic of Bangladesh.

B.2. Interest Rate

The Interest rate prevailing on the opening or renewal day of the deposit account will be applicable for interest calculation, Rates of Interest are subject to change at any time without notice to customers, either at the point of maturity or renewal.

B.3. Minimum Amount

Minimum deposit amount is BDT 10,000 for term deposit and BDT 500,000 for earner deposit products. These amounts are subject to change at any time at the discretion of SFIL.

B.4. Minimum Period.

Minimum period for any term deposit product is 3 (three) months. Any term deposits cannot be encashed before completion of (3) months as per the rules of Bangladesh Bank.

B.5. Mode of Acceptance

Deposit shall be made by "Account Payee" cheque, pay order, bank draft or through Bangladesh Electronic Fund Transfer Network (BEFTN) drawn In favor of "SFIL Finance PLC." together with filled application form and necessary documents. Deposit cheque or fund transfer should be issued from customer's bank account and repayment cheque will also be made on that account. No cash deposit will be accepted by SFIL. For MSS, DPS and Millionaire Scheme, the depositor is liable to ensure timely payment of installment as per the terms and conditions of the scheme. When a depositor fails to deposit any installment on time, she/he will have to pay a late payment fee of TK. 300/- at the time of paying their overdue installments, If the monthly Installments are not paid for three (3) consecutive months, the scheme will become dormant and will stand closed. Installment must be deposited within 1st to 25th day of each month (as selected by depositor) at the bank nominated by SFIL.

B.6. Mode of Payment

Customer is entitled to receive payment against the deposit in the following cases - $% \frac{\partial f}{\partial x} = \frac{\partial f}{\partial x} + \frac{\partial f}{\partial x} = \frac{\partial f}{\partial x}$

- I. Encash of deposits [after elapse of such period as may prescribed by Bangladesh Bank as the minimum term for deposit(s), currently being (3) three months]
- II. Interest payment in accordance with the terms and conditions of the relevant deposit product. Payment will be made through account payee cheque or Bangladesh Electronic fund Transfer Network (BEFTN) in favor of customer into his/her bank account from where the cheque was earlier issued. No cash payment will be made. Customer is responsible for providing required information for making payments. In case of encashment and disbursement for loan against deposit, duly signed original instrument has to be submitted to SFIL, along with written instruction from customer. Payment Instruction/Instrument will be issued on following working day after receipt of instruction, If the deposit mature on a holiday, payment instruction/Instruments will be issued on the following working day and no interest will paid for the holiday period (days). Deposit interest will be transferred to customer's bank account through Bangladesh Electronic Fund Transfer Network (BEFTN) or by account payee cheque in favor of customer. Customer availing the cheque facility for any payment is liable to deposit the cheques to their Bank in due time. If any cheque is stole or lost, SFIL reserves the right to charge a fee for re- issuance of cheque. SFIL deposit schemes and their payments are governed by the existing and applicable laws in Bangladesh and proceeds of Deposits with SFIL are only payable at offices of SFIL.

B.7. Interest Calculation

Interest on Deposit Account(s) as well as on loan facilities against such account(s) will be calculated as per Bangladesh Bank Guideline.

B.8. Loan Against Deposit

Depositor can avail loan facilities against deposit at any time after opening of account. SFIL at its sole discretion shall determine the amount of loan. Interest rate of loan will be as per prevailing policy.

B.9. Maturity & Auto Renewal

Any and all matured accounts will be automatically renewed under the same deposit product and the same tenure if no instruction from customer is received by SFIL in writing or in any other form acceptable to SFIL prior to maturity except DPS, MSS, Millionaire Scheme & Multi- Millionaire Scheme. SFIL prevailing interest rate on maturity date of the respective deposit account will be applicable during auto renewal.

B.10. Premature Encashment or Early Encashment

Deposit accounts cannot be encashed before completion of 3 (three) months from the opening date of the new deposit (not applicable for renewal option), After completion of first 3 (three) months, customer may encash his deposit and in such a situation SFIL will pay interest at reduced rates for the broken period as prevailing premature encashment policy.

B 11 Nomination

There can be more than one nominee for a single deposit scheme. If the shares of multiple nominee are not specified, all nominee will share equally in the event of the death of the depositor(s), the nominee shall receive/draw the proceeds of deposits from SFIL as per rules of the Government of Bangladesh. In the event the nominee so authorized remains minors at the time of death of the depositors, the nominated guardian shall be authorized to operate the deposit account. The nominee so authorized, shall be entitled to the proceeds of the deposit account(s) to the exclusion of all other persons i.e. depositors heirs, executors and administrators and all other persons claiming through or under the depositor(s) and any payment made to the nominee in pursuance of this authority shall be binding on all other persons.

B.12. Tax & Excise Duty

Tax on interest earnings wil be applicable as per prevailing Government rules and regulations. Government Excise Duty will be applicable for each deposit.

account as per prevailing Government rules and regulations. Any other charges imposed by Government, Regulator or any other relevant authority from time to time will be applicable on each deposit account.

B.13. Transferability

Deposit Account are strictly non-transferable.

C. Fees & Charges

SFIL reserves the right to charge fees for any service it deems appropriate as per prevailing fees schedule. VAT on fees will be borne by the costomer as per prevailing law of the land as the time of realization of fees. The fees schedule can be changed at any time without prior notice to the customer.

D. Customer Information

Though SFIL maintains strict confidentiality in all affairs of the of the account, SFIL shall always be entitled to disclose any information regarding customers deposit account(s) held with SFIL to any of the followings:

I. Any regulatory, supervisory, governmental of quasi-governmental authority with the jurisdiction over SFIL.

II. Any person to whom SFIL is required (in connection with its administration and business, for data information, transaction, document and records collection, processing and storage, fraud detection or prevention, suspicious activities, audit, inspection, provision of services by any third party, debt collection) or authorized by law or court order to make disclosure.

E. Right to Change

SFIL reserves the right to change or amend any of the terms & conditions mentioned above any time without prior notice of customer.

F. Severability

If any terms or provisions of this agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law of any Jurisdiction, in whole or in part under any enactment or rules of law, such term or provision or part thereof shall to that extent be deemed not to or part of this instrument but the validity, legality and enforceability of the remaining terms or provisions shall not in any way be affected or impaired thereby.

17. DECLARATION AND SIGNATURE [ঘোষণা ও স্বাক্ষর]:

I/we hereby confirm that I/we read and understood the Terms and Conditions govering the Deposit account and I/we shall abide by said terms and conditions. I/we also confirm that the above mentioned information is true and accurate. I/we shall provide any relevant information/document as per your requirement in addition to those already provided.

আমি/আমরা এই মর্মে নিশ্চয়তা প্রদান করছি যে, আমি/আমরা হিসাব সংক্রান্ত যাবতীয় নিয়মাবলী/শর্তাবলী পড়েছি এবং উক্ত নিয়মাবলী/শর্তাবলী মেনে চলতে বাধ্য থাকবো। আমি/আমরা সজ্ঞানে ঘোষণা করছি যে, উপরোল্লিখিত তথ্যাদি সত্য ও নির্ভুল। আপনার চাহিদা মোতাবেক প্রদত্ত তথ্যের অতিরিক্ত সংশিস্ট যে কোন প্রয়োজনীয় তথ্যাদি/দলিলাদি সরবরাহ করবো।

Client's signature, name, designation, seal and date

	Name	Designation	Seal, Signature & Date
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2			
3			
4			



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19. Credit Card Information		_	– Issu	-				rd No). (if c	usto			crec	dit ca	ırd u	ser)								Card					
(In applicable cases, ir	nforma	tion mu	ust be	colle	cted	as pe	er the	requ	uiren	nent	of C	iuide	line	es fo	r Fc	reig	gn Ex	xch	ange	: Tra	nsac	tion	5)						
¹ Renowned person will meat Gazetted Officers, Teachers o Mayor and counselors of Poura School, Editor of National Dail Nationalized Banks.	f Public U ashova, Pr	Iniversitie incipal of	s, Chair Non Go	man and	d Vice ge, Hea	Chairm admast	an of U	Jpazila iovt/No	Parish on Gov	nad, Cl t High	hairma n Scho	n of U	Inion I Gov	n Paris vt. Prir	had, nary														



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In Bangla															জনা								
9. Gender (please checl				Male			Fem																
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the financial institution 14. E-TIN (If any)	to verify	the id	dentity	of the	custo	mer)																	
15. Driving License numb	or (If any	١ .								_							Cycle	Da	to:				
15. Address of Client	Jei (II ally	,															Expir	у ра	te:	d	m	m	у у у
Address		Pe	erman	ent ad	dress						Re	side	nce	add	ress					(Office a	addres	5
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¹ Renowned person will mean Gazetted Officers, Teachers of I Mayor and counselors of Pourasi School, Editor of National Daillie	Public Univer hova, Princip	rsities, Cl al of Non	hairman a Govt Col	and Vice lege, Hea	Chairman admaster:	of Upaz s of Govt.	ila Pari /Non G	ishad, I ovt Hig	Chairm gh Scho	an of ools a	Unior	Parish t. Prim	nad, nary										



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Nominated Direc	tor		Attorne	ey Holo	der		01	ther																
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¹ Renowned person will mean Gazetted Officers, Teachers of I Mayor and counselors of Pourasi School, Editor of National Daillie	Public Unive hova, Princip	rsities, Cl al of Nor	hairman a n Govt Col	and Vice lege, Hea	Chairman admasters	of Upaz s of Govt.	ila Pari /Non G	ishad, iovt Hi	Chairn gh Sch	nan o ools a	f Unio and Go	n Paris vt. Prir	had, nary											

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	KYC PRO	OFILE	FORM	1, INI	DIVID	UAL /	গ্রাহক	পরিচিণি	ত সম	পর্কিত	য	রম,	ব্যাতি	<u>ক্</u>						
1. Account Title																				
2. Branch ID & Account No																				
3. CIF No.							Group CI	F No.	Ĺ											
4. Client's Name																				
5. Name of account opening officer																				
Documents / দলিলাদি											If ph	otoco	ppy is	s ob	taine	d, in a	applic	able	case	25
6. Birth Registration Certificate															Yes	/ रूँग		١	Vo / 7	না
7. Passport number											_				Yes	/ हँग		١	No / 7	না
8. National ID number															Yes .	/ हुंग		N	۱o / آ	না
9. Commissioner Certificate															Yes	/ हैंग		1	۷o / ٦	না
10. E-TIN															Yes	/ हँग		N	No / 7	না
11. Driving License number															Yes	/ হ্যা		1	No / 7	না
12. Information on Beneficial Owner (B	eneficial owner	r of the a	ccount m	ust be i	dentifie	d and KY(of bene	ficial ow	ner mu	ist be c	ompl	eted	in de	tails	;)					
13. What is the source of fund? How	 source of fun	nd has be	en verifi	ied (if a	pplicab	 le)?														
				· 		<i>,</i>														
14. Is the source of fund consistent	with the profe	ession of	the clier	nt? (Ju:	stify the	e consist	ency by	giving c	etails	descri	iptior	n of c	lient	's p	rotes	sion)				
15. Risk Score	Low	'			Mediur	n			Hig	gh					Ext	reme				
Comment:																				
Risk score to be ascertained as per to be provided in details under the			oney Lau	ınderin	g and T	errorist	Financir	g Risk B	ased .	Assess	smen	it Gui	idelir	nes"	. Risk	Trea	tmen	t act	tion	plan
Name of Relationship Manager	, Signature (wi	ith seal)	and date	<u> </u>				Appro	ving C	officer's	s Nar	ne, S	igna	ture	(witl	n sea	l) and	Date	e	
Is any of the Names of the applican	- :				sanctio	on list or	any oth						-		•		•			the
comment field.			Yes [হ্যাঁ]				No [না												
Comment :																				
16. Last date of review/update of ac	count and cus	tomer in	formatio	n				Veri	fying	Officer	r's Na	ame,	Signa	atur	e (wi	th se	al) an	d Da	ite	_
Comment:																				
							NI NI	ame, Sig	natur	- (v.vi+b	. 503	l) of r	ovio		nda+i	ng of	ficor	and I	Dato	
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Please open [হিসাব	বটি খুলুন]																			
Do not open [হিমা	বটি খুলবেন না]																			
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Account Opening date	d m m	У	У	У																
Maturity Date	d m m	У	уу	У																
Account Opening form scanned by								Signat	ure ar	nd Date	e wit	h Sea	al of	Acc	ount	Open	ing 0	ffice	r	_
. 5																				
	Namo										Sigi	natur	re an	d Da	ate					



CLIENTELE ACKNOWLEDGEMENT FORM (CAF)

Name of	the Client	:																						
Descript	ion of Deposit	:																						
Deposit	Amount (BDT)	:																						
Product	Category	:																						
SL No.			Questi	ions												mm	nen	ts						
1.	No and a still be a discovery										SFI	L Fir	nanc	e P	LC.				С	lien	t(s)			
2.	What will be the in																							
3 (a).	When will be the D																							
	Will the interest rat							liffere	ent															
3 (b).	rates for early enca	ashment?																						
4.	at maturity and no	instruction	n is give	n by tl	ne clie	nt in t	his reg																	
5 (a)	Will there be any fe						unt?																	
5 (b).	If so, whether the	Jepositor i	s inform	ed abo	out it	or not.																		
												SFIL	Sign-	off					CI	ient(s) Si	gn-of	f	
	Date:																							
I/we do her	zation (If Any) eby authorize Mr./Ms my /our behalf from S								wh	nose :	signat	ture is	attao	thed	belov	v to o	collec	ct the	e cheq	ue/in	strui	ment	of my	y /our
	Signature of Author	ized Perso	 n												Sign	ature	veri	fied	by Clie	nt(s))			
0	SFIL			CH	HEQ	UE A	ACKI	NON	٧LE	DG	EM	ENT	RE	CE	IPT	П								
Received	with thanks fror	n Mr./Ms														_								
	lmount (BDT) lo. / P.O / D.D. No																							
-	n Bank																							
Departn	eceived by (Full Name) : epartment : Number :														gnati									

The Original Instrument will be issued after realization of the proceeds of the cheque/Pay Order/Demand Draft

BACK SIDE OF CHEQUE ACKNOWLEDGEMENT RECEIPT

cash transaction is strictly prohibited নগদ লেনদেন সম্পুর্ণ নিষিদ্ধ



Account Opening Form Supplement

This form must be completed by any Individual who wishes to open a loan/deposit account (Please complete in BLOCK LETTERS)

Name : —————	
Country of Residence :	
Country of Birth	
Please check ' ✓ ' Yes or No for each of the following questions:	Yes / No
 Are you a U.S. Resident? Are you a U.S. Citizen? Do you hold a valid U.S. Permanent Resident Card (Green Card)? 	
I hereby confirm the authenticity of Information provided above.	
Subject to relevant regulatory requirements, I hereby give my consent the (collectively SFIL) may disclose my information to Bangladeshi or foreign re as necessary to ascertain my tax liability in any jurisdiction.	
I further consent and agree that, SFIL may withhold from my account(s) sucapplicable laws, regulations and/or directives issued by relevant Banglacauthorities.	
I undertake to notify SFIL within 30 calendar days of any changes in the in opening the account.	nformation provided by me during
Signature :	
Date :	



CLIENTELE FEEDBACK FORM (CFF)

(As per Bangladesh Bank Product & Service Guideline)

Name of Client	
Description of Deposit	
Deposit Amount	
Product Category	

Questions	Comments	
Q and an	FI's comment	Client's comment
1(a). Whether FI has charged any extra fee (maintenance fee/others) which was not mentioned in the agreement?		Yes / No
1(b). If so, what is the reason?		Agreed/not with Fl's explanation

Official's Signature withDate	Applicant 1	Applicant 2	Applicant 3	Applicant 4



ELECTRONIC FUND TRANSFER AUTHORIZATION FORM

(EFT Credit Entries to receive Payment through BEFTN)

Date://					
To Branch Manager SFIL Finance PLC.					
Branc	ch				
AUTHORIZATION FOR RECEN	VING PA	YMENT OF INTERST/ENCASHMENT A	MOUNT THROUGH BEFTN		
Dear Sir:					
I/We hereby authorize SFIL Finance PLC., to credit my/our Monthly/Quarterly/Half Yearly/Yearly interest or encashment amount or amount of loan against deposit through BEFTN service and supplement to my/our account at the bank listed below, or to receive the insterest income from the account in connection with the TDR mentioned. This authority will remain in effect until the SFIL is notified by me/us in writing to cancel it or until such discharge of amounts payable in connection with the Term Deposit in the sole satisfaction of SFIL.					
Deposit Account No.					
Account Holder's Name					
Bank Account Name					
Bank Account No.					
Bank Account Type	Current Savings Others			Others	
Bank & Branch Name					
Routing No.					
Mobile No.					
TIN No. (If available)					
I/We do hereby authorize SFIL Finance PLC. to use BEFTN as a method of transfer of any payment due to me.					
Applicant 1		Applicant 2	Applicant 3	Applicant 4	
Signature (with seal) & Date			Signature (with seal) & Date		

